


ZWIESEL KRISTALLGLAS

A hand holding a Zwiemel crystal glass filled with white wine, with other similar glasses and hands visible in the background.

Proper Care for Glasses
- private -

Perfectly cleaned and brilliantly polished glasses are a pleasure for your guests - aesthetically and hygienically.

Here are some tips developed in cooperation with the **Hotel and Catering College, Heidelberg**:

1. Dishwasher
2. Dishcloth
3. Polishing
4. Checking



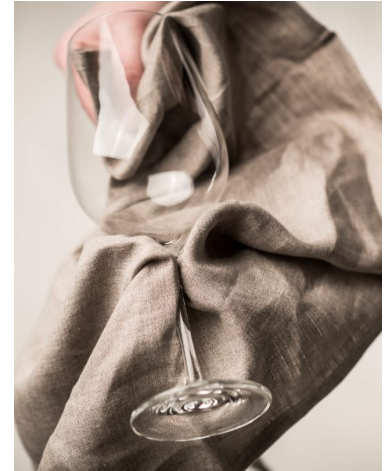
- Keep filters, jets and cleaning arms clean.
- Meal residues should be cleaned out of the dishwasher.
- Dried food particles require a higher dosage of cleaner.
- Soft, demineralised water is the best for cleaning. If a glass cleaner has to be utilised, the glass must be rewashed before it can be used to drink from.
- When the wash and drying cycles are complete, open the door immediately to allow the steam to escape.



- Always use a lint free dish-cloth preferably made from pure linen.
- Never use the polishing cloth for any other purpose to avoid odours and fatty residues.
- Never use starch or softeners when cleaning the cloth.



- Ensure no finger prints are left on the glass after it is removed from the washing rack.
- When handling a glass always hold it by the stem or foot.
- With thin walled or mouth-blown glasses, always polish the bowl of the glass and the foot separately, to minimise breakages.
- Do not hold the glass by the foot while polishing the bowl, the stress can break the stem.
- Hands must be absolutely lean. Paper towels within easy reach of the dishwasher encourage washing and drying of the hands.
- Do not breathe on a glass to mist it. Avoid using glass cleaners. If a glass needs to be misted, use steam from a pan of water.



- Check your polishing by tilt-ing the glass towards the light and turning it slowly.
- The brilliant transparency of tritan crystal will ensure a wine is displayed to its best effect.



- A glasswasher should be used to wash only glasses that are labelled as 'dishwasher safe' or 'suitable for dishwashers'.
- Cutlery, ashtrays and candle holders do not belong in the glasswasher
- Use special glass cleaning agents and rinse aids to protect your glasses.
- Ensure the cleaning agent and rinse-aid containers are filled sufficiently.
- The correct dosing of cleaning agent and rinse aid is essential for an optimal cleaning result. Overdosage can cause irreparable glass damage.
- Do not preclean glasses with hand detergent. This leads to the formation of foam in the machine.



- Position the glasses in the washing basket in such a way that they stand securely and do not touch each other.
- Wash only when the basket is full. This saves water, energy and cleaning agent.
- Remove the basket immediately after washing to achieve a good drying result.
- Remove the glasses from the basket with clean hands.
- After removing them from the basket, do not stack the glasses inside each other or on top of each other. Risk of crack formation and glass breakage.
- To prevent glass odour, store glasses dry and free from dust in closed cupboards.
When putting the glasses away, ensure that they are completely dry and stand with the mouth at the top.

